

OM-100a Operations Manual

Appendix A - Quality Policy - Rev A

IPS leadership is committed to a company culture driven by a desire to treat our customers as we expect to be treated. We have adopted an ISO 9001 based management system that includes:

- Meeting or exceeding customer requirements and expectations
- Continually improving our business system and products
- Providing a safe environment for our employees
- Adhering to all Interested Party requirements